



Bob & Judy ~ Thanks for all 7/16/06
 your assistance in selling our home.
 Couldn't have done it without you
 Hope all is well. We'll give you a call
 next time we're in Bend; for Cocktails! Take
 Care

Congratulations and Thank You for allowing *The Bob Wienk Team* to assist you in your recent real estate transaction. In our ongoing effort to improve our quality of service, we would greatly appreciate your time in completing the following survey.

1. How satisfied were you with *The Bob Wienk Team* for each of the following attributes:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied Nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied
Availability	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Addressing your needs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy & friendliness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Understanding your goals	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explanation of process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledge of local market	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of our materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to answer your questions	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Performance in purchase or sale	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Laura?
 Dennis
 "Dorgan"
 P.S.
 THANKS FOR DVD!

2. Overall, how satisfied are you with your real estate experience?

Very Satisfied	Somewhat Satisfied	Neither Satisfied Nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Would you recommend *The Bob Wienk Team* to a friend?

Definitely Recommend	Probably Recommend	Might or Might Not	Probably Not Recommend	Definitely Not
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. May we use your name for referrals? Yes No

5. Your comments about *The Bob Wienk Team*:

6. Your name: DeLewell Phone: 413.0338

THANK YOU for completing this survey! If you need any additional assistance with your future real estate needs, please don't hesitate to call Bob Wienk, your Realtor. And we always appreciate referrals!



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