



Congratulations and Thank You for allowing *The Bob Wienk Team* to assist you in your recent real estate transaction. In our ongoing effort to improve our quality of service, we would greatly appreciate your time in completing the following survey.

1. How satisfied were you with *The Bob Wienk Team* for each of the following attributes:

| | Very Satisfied | Somewhat Satisfied | Neither Satisfied Nor Dissatisfied | Somewhat Dissatisfied | Very Dissatisfied |
|----------------------------------|-------------------------------------|--------------------------|------------------------------------|--------------------------|--------------------------|
| Availability | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Addressing your needs | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy & friendliness | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Understanding your goals | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Explanation of process | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Knowledge of local market | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Professionalism | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Quality of our materials | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ability to answer your questions | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Performance in purchase or sale | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

2. Overall, how satisfied are you with your real estate experience?

| Very Satisfied | Somewhat Satisfied | Neither Satisfied Nor Dissatisfied | Somewhat Dissatisfied | Very Dissatisfied |
|-------------------------------------|--------------------------|------------------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

3. Would you recommend *The Bob Wienk Team* to a friend?

| Definitely Recommend | Probably Recommend | Might or Might Not | Probably Not Recommend | Definitely Not |
|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

4. May we use your name for referrals? Yes No

5. **Your comments about *The Bob Wienk Team*:** Bob is absolutely fabulous! We are coming into all of this as "green" as can be and Bob has been patient and explains things in a way to help us to understand.

6. Your name: Cindy Martin Phone: 503-580-4199
Very pleased with Bob ^{cell} hm 503-370-8327

THANK YOU for completing this survey! If you need any additional assistance with your future real estate needs, please don't hesitate to call Bob Wienk, your Realtor. And we always appreciate referrals!



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